

Telehealth - How to See Your Provider

What is Telehealth?

Telehealth is a method for delivery of healthcare services and public health information via electronic information and telecommunication technologies. This allows for the facilitation of diagnosis, consultation, treatment, education, care management and self-management.



What is the benefit of Telehealth?

- Real-time, audio-video or verbal/audio communication to connect physicians and patients remotely
- Keep patients safe in not needing to leave the comfort and safety of their own home



Who decides whether or not to provide services via telehealth?

The health care provider determines if the service is clinically appropriate, subject to the patient's consent and proper documentations.

Are Telehealth appointments covered by my insurance?

Yes, Telehealth insurance are covered by your insurance and are billed at a flat rate.



To learn more about our medical group, call Member Relations: (415) 590-7418



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遠程醫療 — 如何看醫生

什麼是遠程醫療？

遠程醫療是指通過電子信息和電訊技術為病人提供遠程醫療服務和公共衛生信息的方法。這使診斷，會診，治療，教育，護理和自我管理等醫學活動簡易化。



遠程醫療的好處是什麼？

- 實時的視頻或語音交流，使醫生與患者建立遠程鏈接
- 醫生能確保患者在不離開自己家的情況下，患者身體狀況也是處於安全的狀態。

誰決定是否通過遠程醫療提供服務？

醫護人員會根據此服務在臨床上的合適性，以及患者的意向和適當的文件要求決定是否提供遠程醫療服務。

遠程醫療服務是否受保？

是，遠程醫療已納入您的醫療保險承保範圍，並按統一費率計費。



要了解我們的醫療集團，
請致電會員服務部：(415) 590-7418



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